



MANAWATŪ REGION QUARTERLY ELECTRONIC CARD RETAIL SPENDING

This report presents analysis of electronic card retail spending (i.e., total value of electronic card transactions made in person) in the Manawatū region. The data is obtained from Marketview and is based on information from Worldline (formerly known as Paymark) the largest electronic card payment network in New Zealand. Analysis covers eight retail sectors consisting of:

- >> accommodation
- >> apparel & personal
- >> arts, recreation & visitor transport
- >> cafes, restaurants, bars & takeaways
- >> fuel & automotive
- >> groceries & liquor
- >> home & recreational retail
- >> other consumer spending

See retail sector classification on page 11.

This Retail Report captures data from Manawatū region, which consists of Palmerston North city and Manawatū district.



OVERVIEW



Retail card spending in the region increased by 6.4% in the March 2023 quarter compared with the previous March quarter. This is higher than the New Zealand average growth of 5.1% over the same period.

Stronger growth in the region has led to the slight narrowing of the gap between the regions year on year growth of 7.9%, compared to New Zealand's average of 10.6% for the year ending Mar 2023 - see graph on Electronic Card Retail Spending Annual Charge % on page 4. The annual inflation rate in March 2023 was 6.7%.

There is sustained positive annual growth in spending by residents within the region, visitors, as well as resident spending outside the region - see section on Retail Flow on page 9. These are reflected in all retail catergories.

Annual growth was supported mainly by spending in categories that are related to tourism and travel, such as art, recreation and visitor transport; accommodation; fuel and automation; and cafes, restaurants, bars and takeaways - see table in the section on Retail Sectors on page 8

MARCH 2023 QUARTER

For the quarter ending March 2023 total electronic card spending in the region was \$424 million a 6.4% increase from the March 2022 quarter. The breakdown is as follows:

- >> Palmerston North city: \$355 million (6.9% increase)
- >> Manawatū district: \$69 million (4.4% increase)

Retail spending in New Zealand was \$17, 671 million, an increase of 5.1% on the same period the previous year.

ELECTRONIC CARD RETAIL SPENDING

\$**424**|\/

in the region March 2023 Quarter



6.4%

increase from March 2022 Quarter

YEAR ENDING MARCH 2023

Annual electronic card retail spending in the region was \$1,754 million, an increase of 7.9% compared to the same period last year. The breakdown of annual spending during this period is as follows:

- >> Palmerston North city: \$1,471 million (7.8% increase)
- >> Manawatū district: \$283 million (8.8% increase)

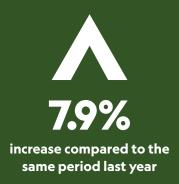
The annual growth rates are higher than the annual inflation rate of 6.7% as reported in March 2023, indicating positive growth. Retail spending in New Zealand was \$73,565 million with 10.6% increase on the previous year.

\$**1,754**M

in the region

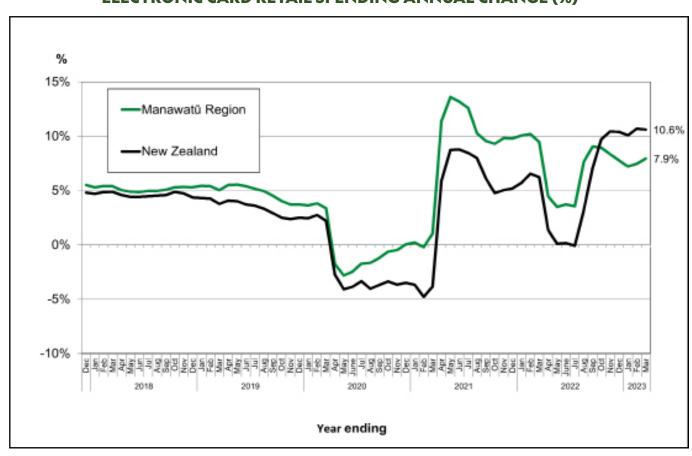
ANNUAL ELECTRONIC

CARD RETAIL SPENDING



The chart below shows the percentage of annual (i.e., rolling 12 months) change compared to the same period as the year before. Allthough the New Zealand average began to increase higher than the region starting from October 2022, this gap has begun to narrow slightly this quarter.

ELECTRONIC CARD RETAIL SPENDING ANNUAL CHANGE (%)



CUSTOMER ORIGIN

MARCH 2023 QUARTER YEAR ENDING MARCH 2023 % share of **Cardholder origin** Spending Change from Spending Change from (\$m) last year (%) (\$m) last year (%) spending Local 320 3.3 75.9 1,331 6.3 Horowhenua district 15 30.0 72 12.9 5.3 Wellington region 14 8.9 55.5 6.1 4.1 Tararua district 13 55 5.7 3.2 5.3 Rangitīkei district 13 6.5 57 11.1 3.2 Auckland region 7 4.4 29 10.6 1.7 Whanganui district 6 8.0 7.1 1.5 26 1 5 0.5 Ruapehu district 0.5 0.3 24 93 12.9 5.3 Rest of New Zealand 30.0 International 10 305.9 27 146.4 1.6 424 7.9 100.0 **Total** 6.4 1,754 Total New Zealand 17,671 5.1 73,565 10.6

For the year ending March 2023, 75.9% of retail spending in Manawatū region was from locals, totalling \$1331 million, an increase of 6.3% compared to the year before. The visitor (i.e., non-local) share of Manawatū regional spending was 24.1% of total spending. Internation visitors recorded then highest quarterly and annual growth as New Zealand's borders gradually opned from April 2022 onwards.

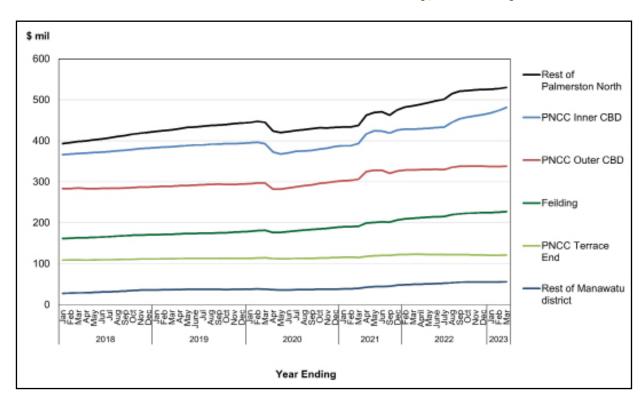
International visitors recorded the highest quarterly and annual growth as New Zealand's border gradually opened from April 2022 onwards despite high growth rates, international visitors represented only 1.6% of annual spending for the year ending March 2023.

The top five spenders in our region were from Horowhenua district (5.3%), Wellington region (4.1%), Tararua (3.2%) and Rangitīkei (3.2%) and the Auckland region (1.7%). Together, these contributed of total annual spending for the year ending March 2023.

RETAIL PRECINCTS

	MARCH 2023 QUARTER			YEAR ENDING MARCH 2023				
Merchant Location	Spending (\$m)	Change from last year (%)		Spending (\$m)	Change from last year (%)	Precinct share (%)		
Palmerston North Inner CBD	117	17.8		482	12.5	27.5		
Palmerston North Outer CBD	80	-0.2		338	2.8	19.3		
PNCC Terrace End	30	0.8		121	-1.2	6.9		
Rest of Palmerston North	128	4.1		530	9.2	30.2		
Palmerston North	355	6.9		1,471	7.8	83.9		
Feilding	55	4.4		227	7.8	13.0		
Rest of Manawatū district	14	4.5		56	13.3	3.2		
Manawatū district	69	4.		283	8.8	16.1		
Total Manawatū region	424	6.4		1,754	7.9	100.0		
Total New Zealand	17,671	5.1		73,565	10.6			

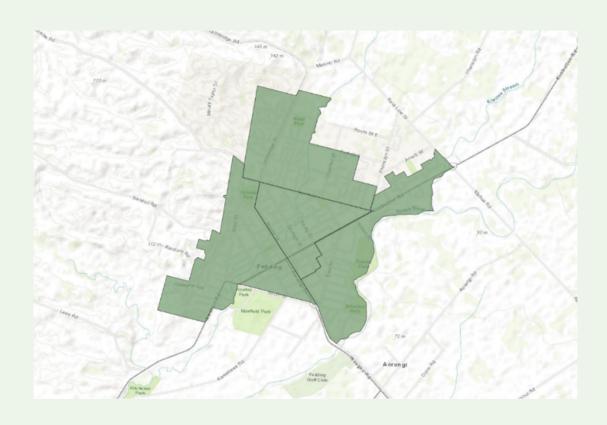
MANAWATŪ REGION: RETAIL PRECINCTS ANNUAL ELECTRONIC CARD SPENDING (\$ MILLION)



PALMERSTON NORTH RETAIL PRECINCTS



MANAWATŪ DISTRICT RETAIL PRECINCTS

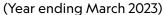


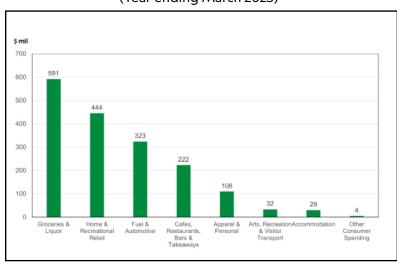
RETAIL SECTORS

	MANAWATŪ REGION YEAR ENDING MARCH 2023			NEW ZE YEAR ENDI 20		
Cardholder origin	Spending (\$m)	Change from last year (%)		Spending (\$m)	Change from last year (%)	Manawatū region share of New Zealand
Accommodation	26	30.8		1,790	44.8	1.6
Apparel & personal	108	6.5		4,358	16.7	2.5
Arts, recreation & visitor transport	32	35.8		2,170	58.8	1.5
Cafes, restaurants, bars & takeaways	222	14.9		10,199	18.2	2.2
Fuel & automotive	323	19.7		12,769	18.6	2.5
Groceries & liquor	591	3.7		25,223	2.6	2.3
Home & recreational retail	444	0.9		16,714	5.4	2.7
Other consumer spending	4	4.3		342	1.3	1.2
Total	1,754	7.9		73,565	10.6	2.4

Annual growth rate of 7.9% was supported mainly by spending in categories that are related to tourism and travel such as art, recreation and visitor transport (35.8%); accommodation (30.8%)' fuel and automotive (19.7%); and cafes, restaurants, bars and takeaways (14.9%).

MANAWATŪ REGION: ELECTRONIC CARD SPENDING BY RETAIL SECTOR





In terms of the share of annual spending for the year ending March 2023, the top three categories were:

- >> groceries and liquor: \$591 million
- >> home and recreational retail: \$444 million
- >> fuel and automotive: \$323 million

Together these made up of 77% of total electronic card retail spending. From the IPSOS, in the Global Advisor survey March 2023, the majority of New Zealanders (86%) were concerned about the costs of goods and services increasing over the next six months. Nearly twothirds (63%) are concerned about their ability to buy things they are used to, and half (52%) about their ability to pay bills.

*Please refer to the list of retail sector classifications on page 12



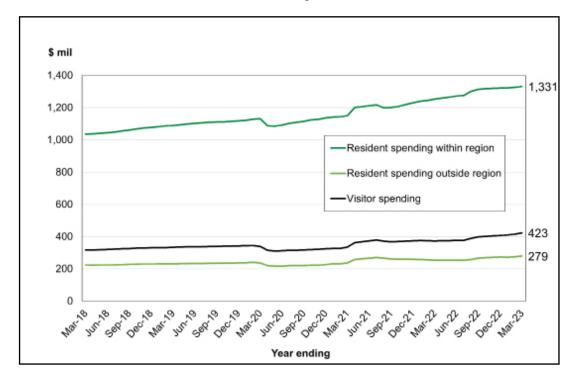
RETAIL FLOW

	MARCH 2023 QUARTER			YEAR ENDING MARCH 2023		
Cardholder origin	Spending (\$m)	Change from last year (%)		Spending (\$m)	Change from last year (%)	
Resident spending locally [a]	320	3.3		1,331	6.3	
Visitor spending [b]	104	17.3		423	13.5	
Total spending at Manawatū region merchants	424	6.7		1,754	7.9	
Resident spending outside region [c]	73	7.8		279	9.9	
Total resident spending [d] = [a]+[c]	394	4.1		1,610	6.9	
Net gain in spending for region [b]-[c]	31	50.6		144	21.2	
Manawatū region loyalty rate [a]/[d]*	81.3%			82.7%		

^{*}Percentage of Manawatū region resident spending at Manawatū retailers (i.e., [a]/[d]

MANAWATŪ REGION: RETAIL FLOWS FROM ELECTRONIC CARD RETAIL SPENDING

Annual change (%)



For year ending March 2023, residents spending within the region was \$1331 million, increasing 6.3% year on year and visitor spending was \$432 million, increasing 13.5%, while resident spending outside the region was \$279 million, increasing 9.9%. Our region's loyalty remains high at 82.7%, which is the five year annual average since March 2018.



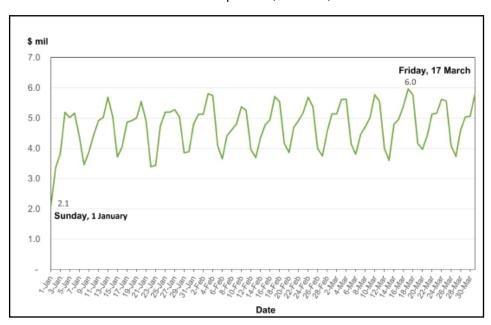
[[]a] = Resident spending locally | [b] = Visitor spending | [c] = Resident spending outside region | [d] = Total resident spending

DAILY AND WEEKLY SPENDING

The busiest day of the week for the region is usually on Friday or a Saturday. This quarter, the highest spending was on Friday 17 March which coincided with CD Field Days, held at Manfeild in Feilding and was also St Patrick's Day. The lowest spend was on New Year's Day which fell on a Sunday.

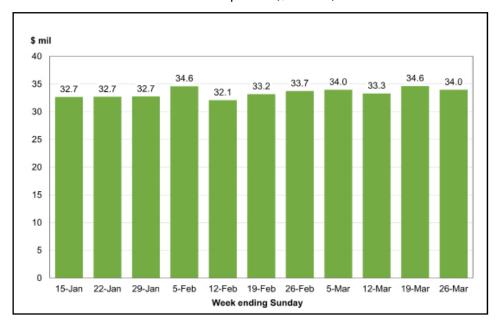
MANAWATŪ REGION: DAILY ELECTRONIC CARD RETAIL SPENDING

March 2023 quarter (\$ million)



MANAWATŪ REGION: WEEKLY ELECTRONIC CARD RETAIL SPENDING

March 2023 quarter (\$ million)





RETAIL SECTOR CLASSIFICATION

Accommodation

>> Accommodation

Apparel & personal

- >> Clothing retailing
- >> Footwear retailing
- >> Watch & jewellery retailing
- >> Other personal accessory retailing
- >> Hairdressing & beauty services

Arts, recreation & visitor transport

- >> Interurban & rural bus transport
- >> Urban bus transport (including tramway)
- >> Taxi & other road transport
- >> Rail passenger transport
- >> Water passenger transport
- >> Air & space transport
- >> Scenic & sightseeing transport
- >> Passenger car rental & hiring
- >> Other motor vehicle & transport equipment rental & hire
- >> Travel agency & tour arrangement services
- >> Museum operation
- >> Zoological & botanical gardens operation
- >> Nature reserves & conservation parks operation
- >> Performing arts operation
- >> Creative artists, musicians, writers & performers
- >> Performing arts venue operation
- >> Health & fitness centres & gymnasia operation
- >> Sport & physical recreation clubs & sports professionals
- >> Sports & physical recreation venues, grounds & facilities
- >> Sport & physical recreation admin & track operation
- >> Horse & dog racing administration & track operation
- >> Other horse & dog racing activities
- >> Amusement parks & centres operation
- >> Amusement & other recreation activities n.e.c
- >> Casino operation
- >> Lottery operation
- >> Other gambling activities

Cafes, restaurants, bars & takeaways

- >> Cafes & restaurants
- >> Takeaway food services
- >> Catering services
- >> Pubs. taverns & bars
- >> Clubs (hospitality)

Fuel & automotive

- >> Motor vehicle parts retailing
- >> Tyre retailing
- >> Fuel retailing
- >> Other automotive repair & maintenance

Groceries & liquor

- >> Supermarket & grocery stores
- >> Fresh meat, fish & poultry retailing
- >> Fruit & vegetable retailing
- >> Liquor retailing
- >> Other specialised food retailing

Home & recreational retail

- >> Sport & camping equipment
- >> Entertainment media retailing
- >> Toy & game retailing
- >> Newspaper & book retailing
- >> Marine equipment retailing
- >> Department stores
- >> Pharmaceutical, cosmetic & toiletry goods
- >> Stationery goods retailing
- >> Antique & used goods retailing
- >> Flower retailing
- >> Other store-based retailing n.e.c.
- >> Furniture retailing
- >> Floor coverings retailing
- >> Houseware retailing
- >> Manchester & other textile goods retailing
- >> Electrical, electronic & gas appliance retailing
- >> Computer & computer peripheral retailing
- >> Other electrical & electronic goods retailing
- >> Hardware & building supplies retailing
- >> Garden supplies retailing

Other consumer spending

- >> Car retailing
- >> Motorcycle retailing
- >> Trailer & other motor vehicle retailing
- >> Retail commission-based buying & selling



FOR MORE DATA AND INSIGHTS VISIT

